Al Lunch and Learn Series

Reading Clinical Notes with AI:

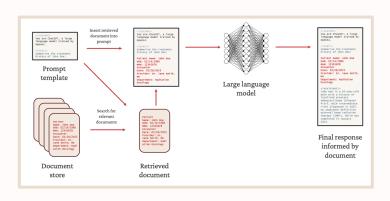
Building an Effective System

ANDREW Y. K. FOONG, PH.D.

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Senior Researcher · Microsoft Research



Ph.D. in Machine Learning · Cambridge University



Research Scientist Intern · Google DeepMind

Roadmap

- 1. Why AI for Clinical Notes?
- 2. Large Language Models 101
- 3. Supervised Learning
- 4. Prompting LLMs
- 5. The Needle in a Haystack

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WHY AI FOR CLINICAL NOTES?

Dark data

DARK DATA:

- Contained in the EHR in free-text clinical notes.
- Is not structured, so cannot:
 - Search efficiently
 - Query via SQL
 - Perform even simple statistical analyses

Analogy with DARK MATTER:

- We know it's there—we can detect it.
- We know it's massive—there's more of it than visible matter.
- We can't analyze it any detail—largely an enigma.



Example use-cases

ARTIFICIAL EXAMPLE:

pt name stevens john dob 07/14/54 mrn 00349821 consult dr mallory urol bx prostate 12 cores both sides. psa reported 10.7 ng/ml (lab 3/10/17 per pt chart maybe not verified). gross - fragments mostly tan some crushed. right apex tiny piece only. left mid looks ok tissue.

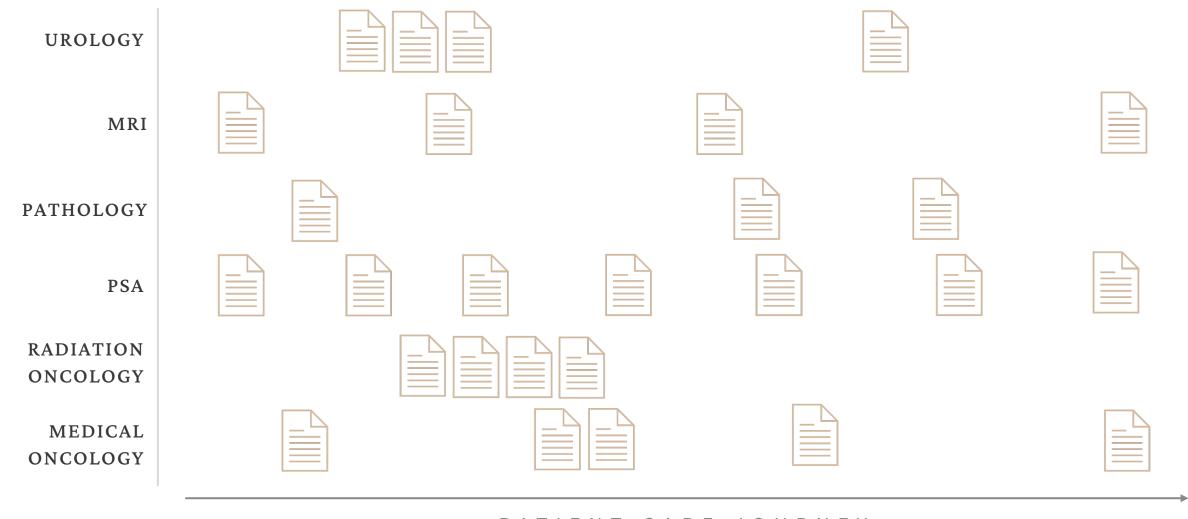
micro - right apex suspicious glands, adenoca likely, gleason 3+3=6, about 20% of core? right mid pos carcinoma gs 3+4=7 35% of tissue, right base ?artifact hard to tell maybe carcinoma not def, left apex benign, left mid adenoca glands fused pattern gs 4+3=7 high % (approx 70). left base bad sample large cribriform glands gleason 4+4=8 extensive tumor. other cores chronic inflammation no carcinoma.

note multifocal disease. highest gs is 8. risk category prob high. correlation w clinical findings advised. some cores v fragmented, gross description maybe wrong for right lat base, recheck if necessary. pt has palpable nodule per referring note. path sig l k patel md 3/24/17 addendum later 3/27 confirmed gs 8 left base rest unchanged. insurance code?? c61 likely. pls verify.

- Tens of thousands of such reports
- Variable writing style
- Questions we might want to ask:
 - What's the distribution of Gleason scores?
 - How has it changed over time?
 - What is it associated with?

PROSTATE BIOPSY PATHOLOGY REPORT

Example use-cases



PATIENT CARE JOURNEY

Example use-cases

UROLOGY Typical patient journey generates 100+ notes. PAT Questions we might ask: How many patients had a recurrence? What risk factors are associated with RAI ONrecurrence? **ONCOLOGY**

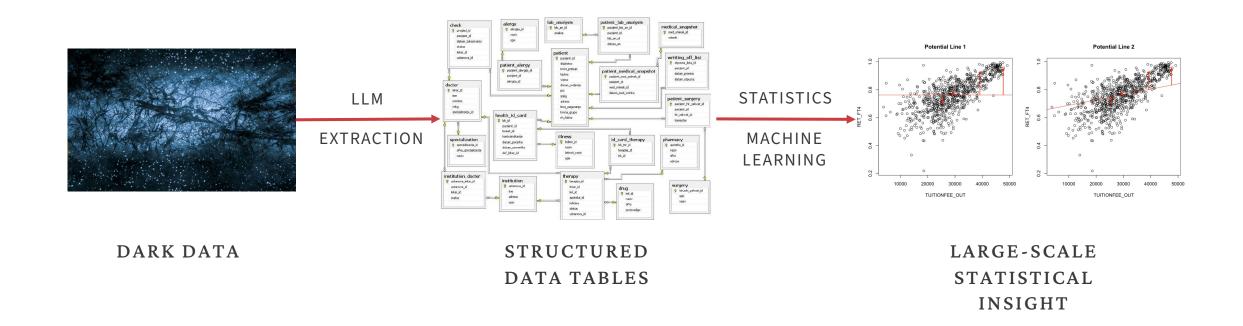
PATIENT CARE JOURNEY

The LLM opportunity

PREVIOUSLY: to answer these population-level questions:

Manual, time-consuming, mind-numbing chart review of thousands of notes.

NOW: LLMs can automate this to a high degree of accuracy.



Roadmap

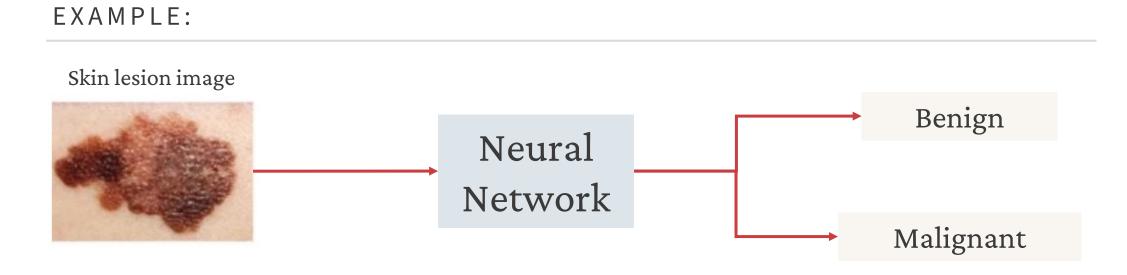
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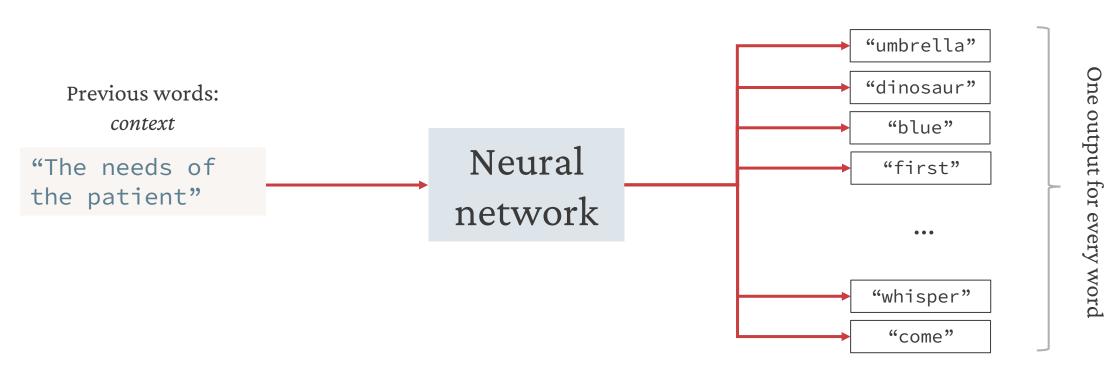
LARGE LANGUAGE MODELS 101

- How does an LLM (ChatGPT, Gemini) generate bodies of coherent text?
- Idea: text generation is just repeated word prediction.
- "Classical AI": predict malignancy given image.



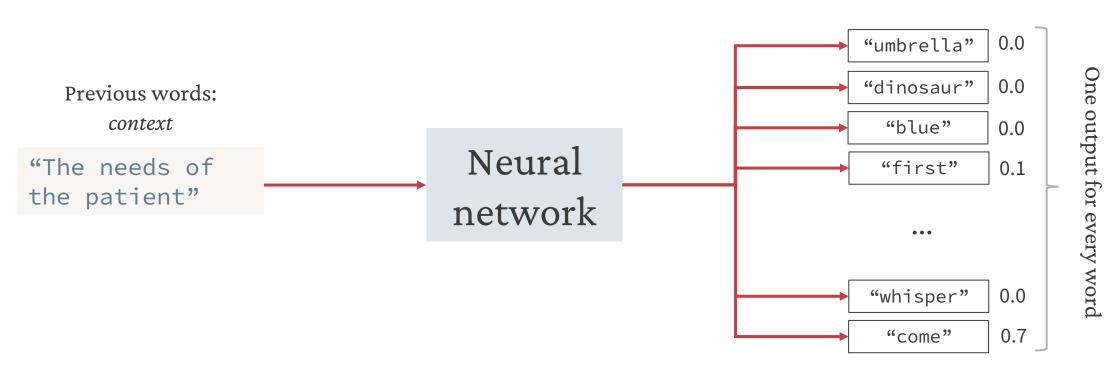
• Generative AI: predict next word given previous words.

EXAMPLE:



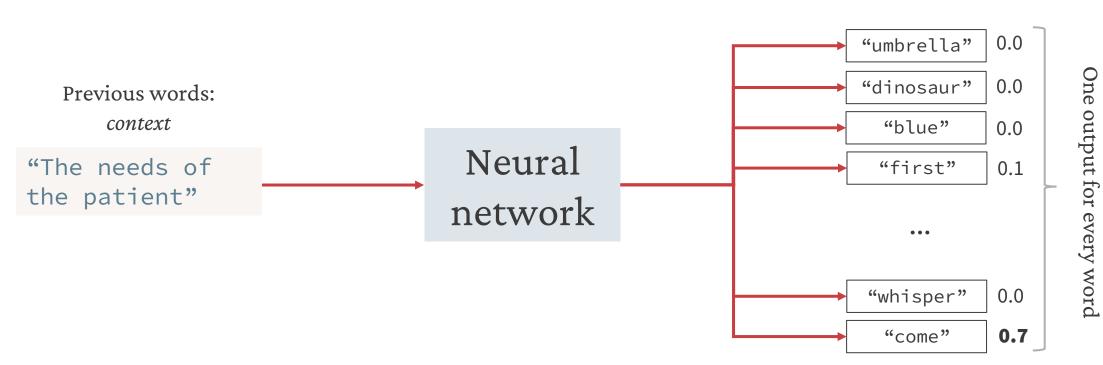
1. Predict most probable next word.

EXAMPLE:

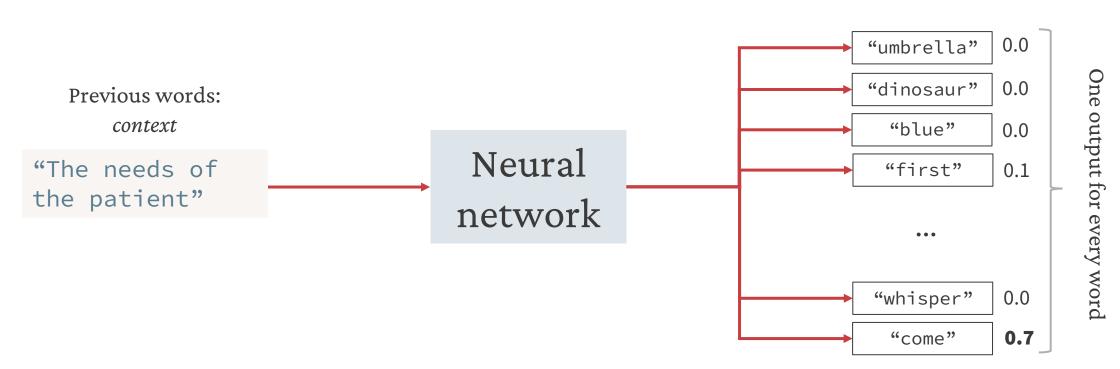


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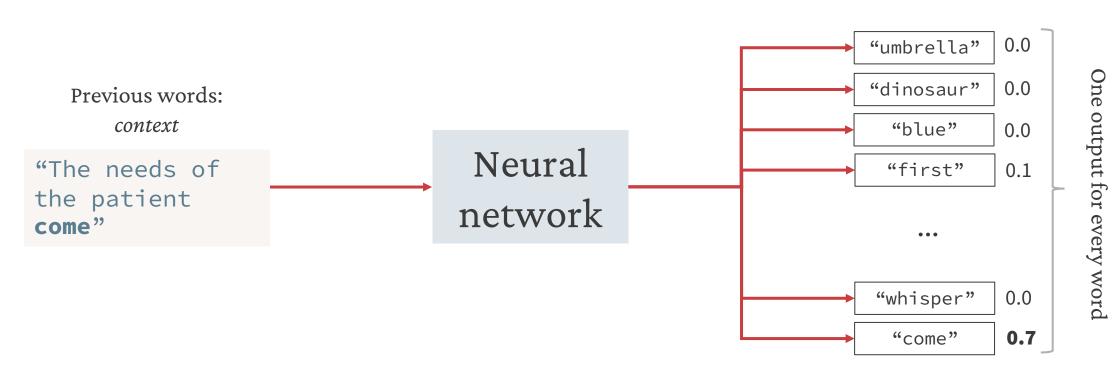
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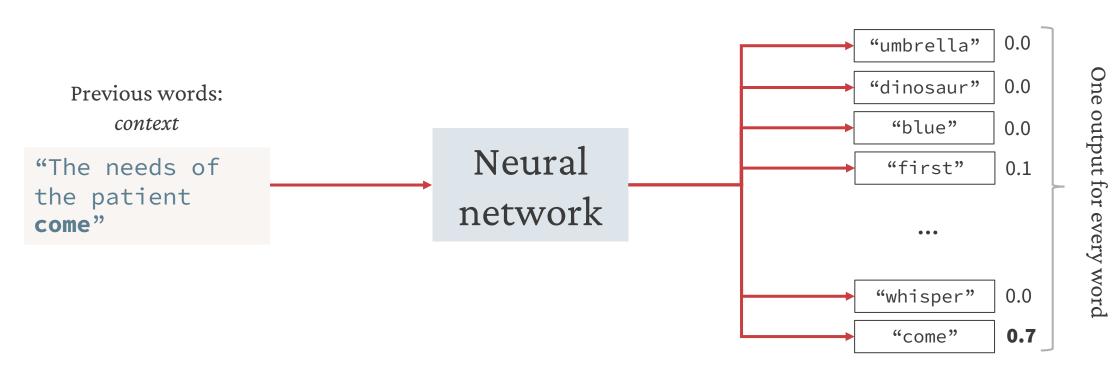
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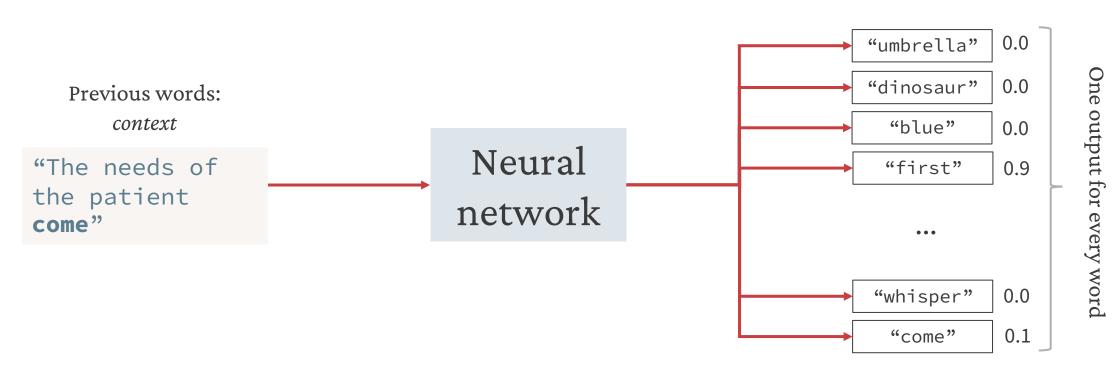
- 1. Predict most probable next word.
- 2. Add it onto the context.



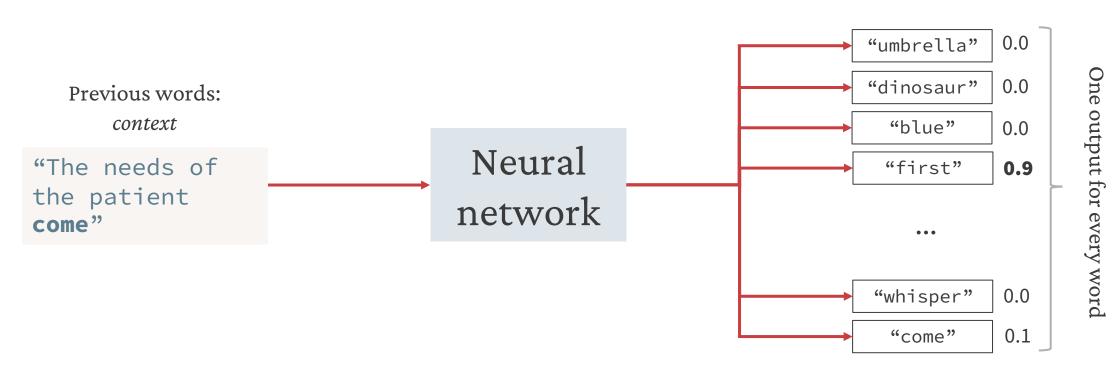
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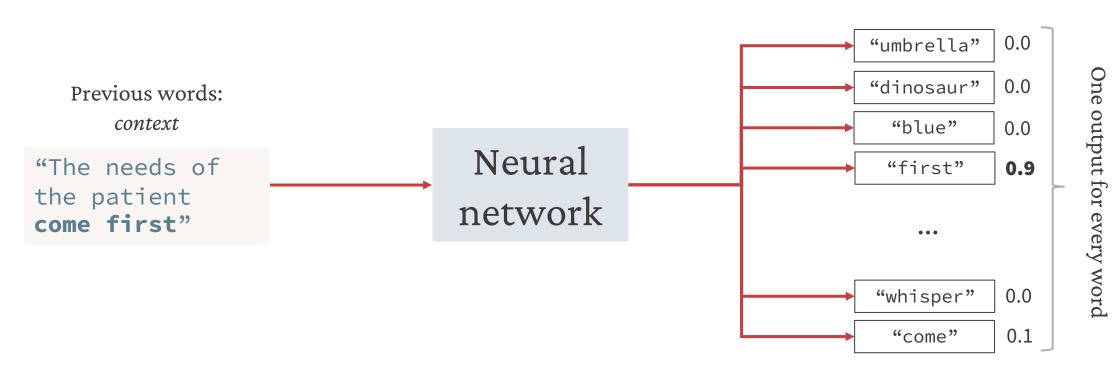
- 1. Predict most probable next word.
- 2. Add it onto the context.
- 3. Go back to step 1.



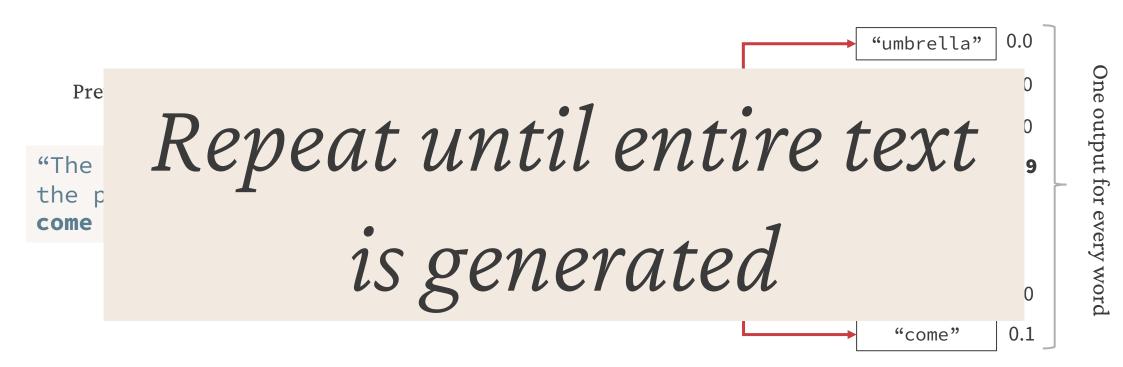
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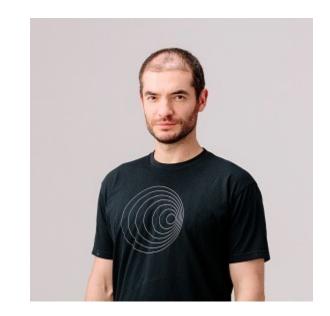
- 1. Predict most probable next word.
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Is next-word prediction enough to understand?

- Memorization ≠ understanding.
- BUT:

Next-word prediction + *Generalization* → Understanding

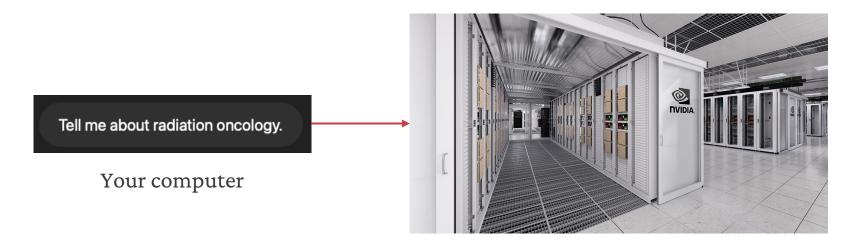
- Thought experiment:
 - Imagine LLM trained on detective novels.
 - Novel ends with "and the killer was..."
 - To accurately predict next word, LLM must understand the whole novel.
- *If* LLM can predict next word in novel situations, it can understand!
- LLM revolution:



ILYA SUTSKEVER, FRS
Former Chief Scientist
OpenAI

We can train excellent next-word predictors.

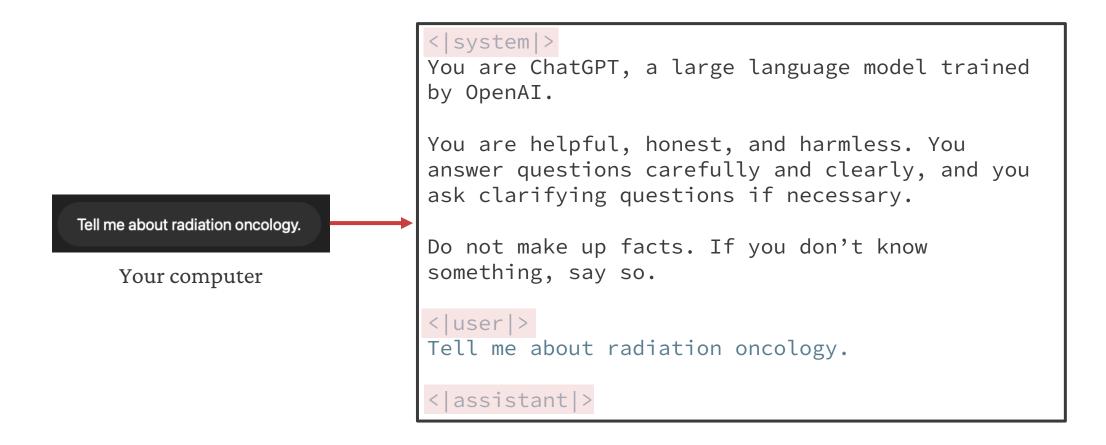
• What actually happens when you have a conversation with ChatGPT/Gemini?



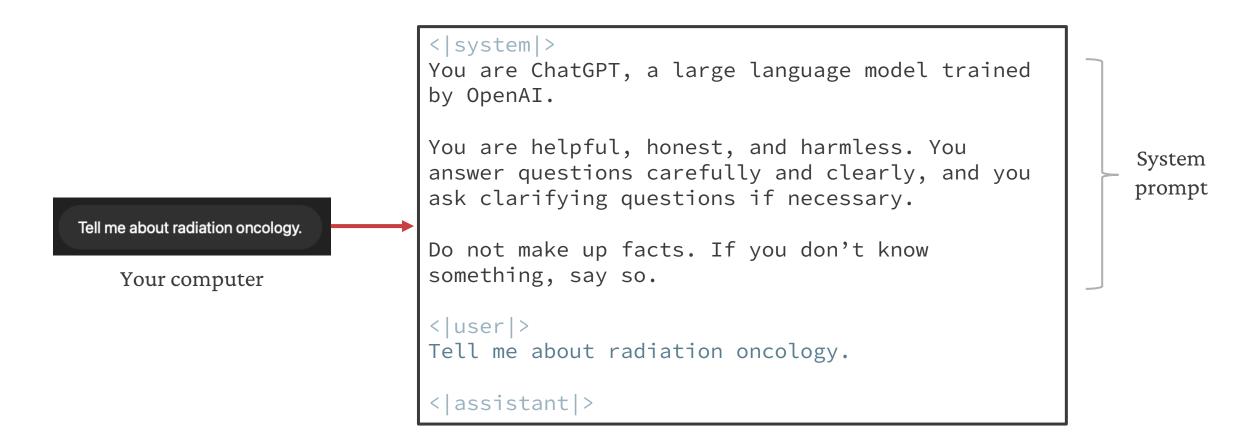
Data center with thousands of GPUs

- Neural network too large to run on personal devices.
- Parameters are valuable IP!
- Chat message sent to data center.

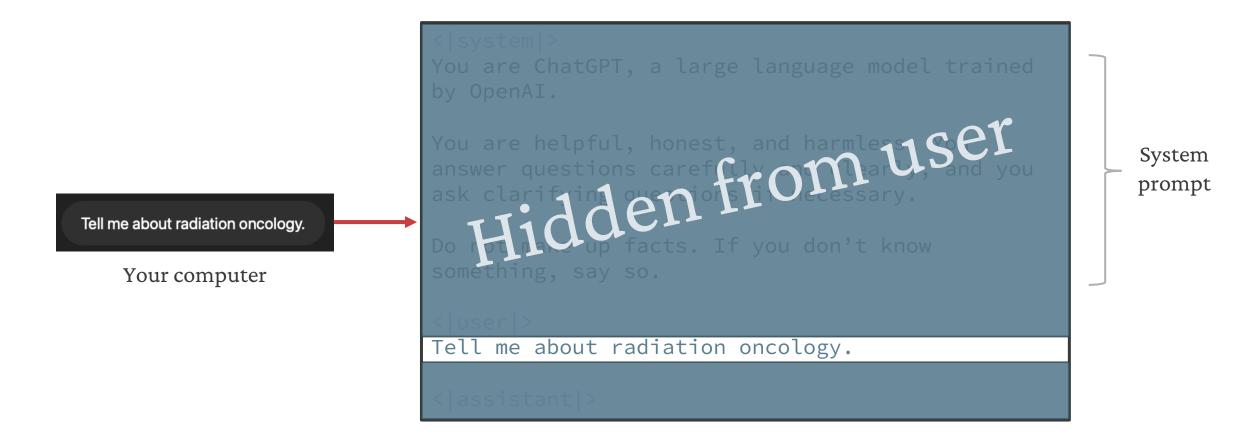
Message embedded in a template with special format/symbols:



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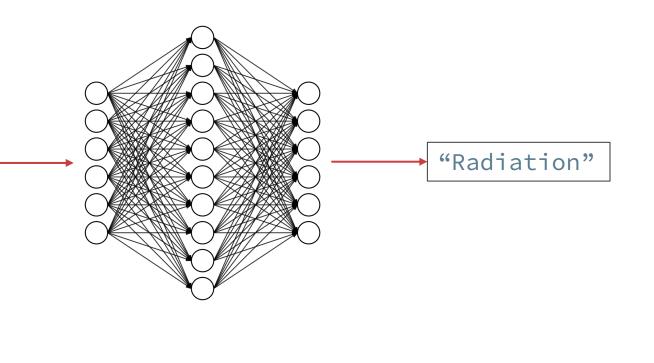


- Formatted message sent to neural network to predict next word.
- Format designed so prediction implies assistance.

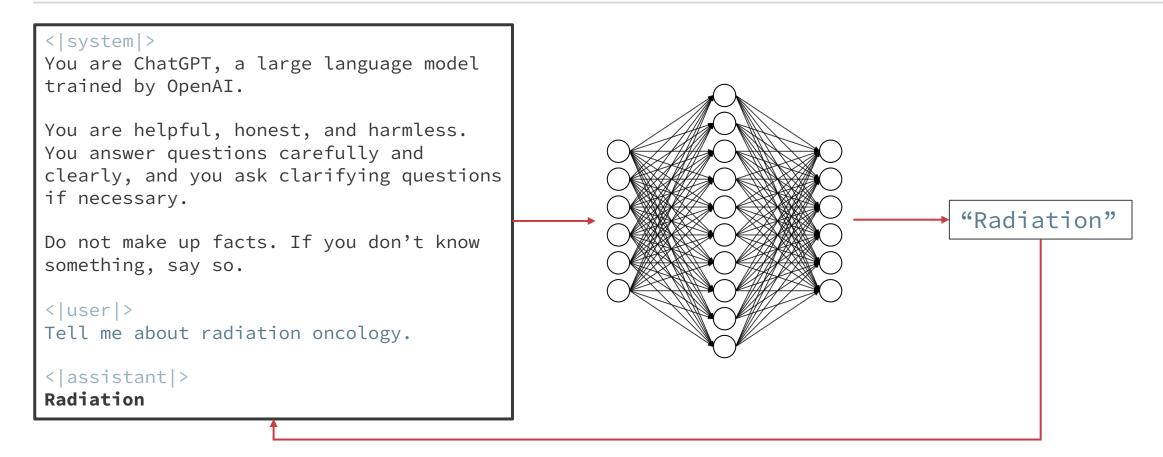
EXAMPLE:

<|assistant|>

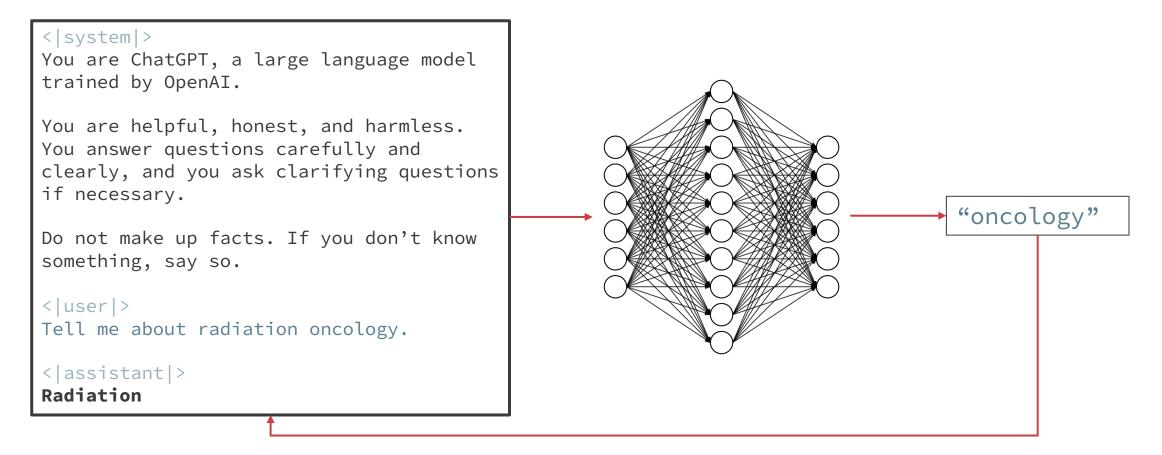
<|system|> You are ChatGPT, a large language model trained by OpenAI. You are helpful, honest, and harmless. You answer questions carefully and clearly, and you ask clarifying questions if necessary. Do not make up facts. If you don't know something, say so. <|user|> Tell me about radiation oncology.



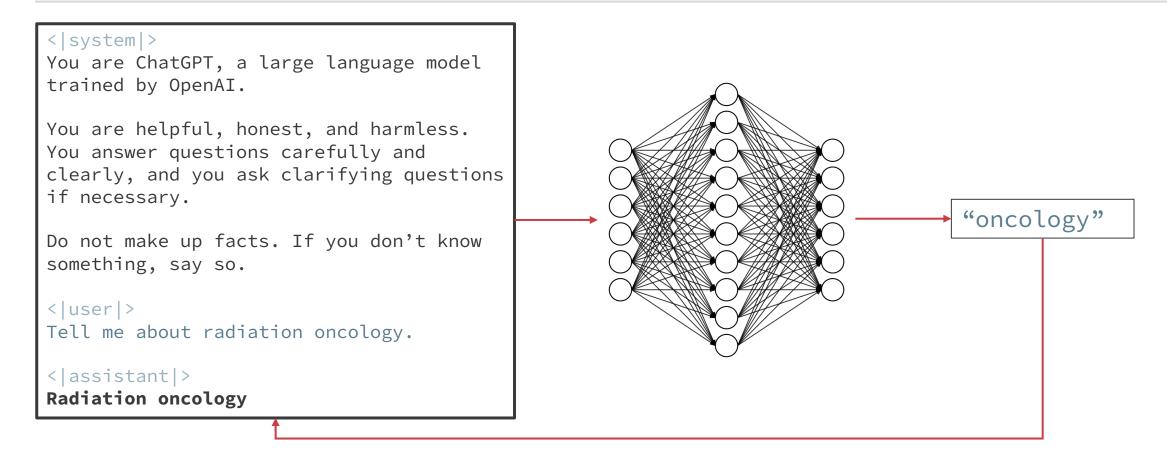
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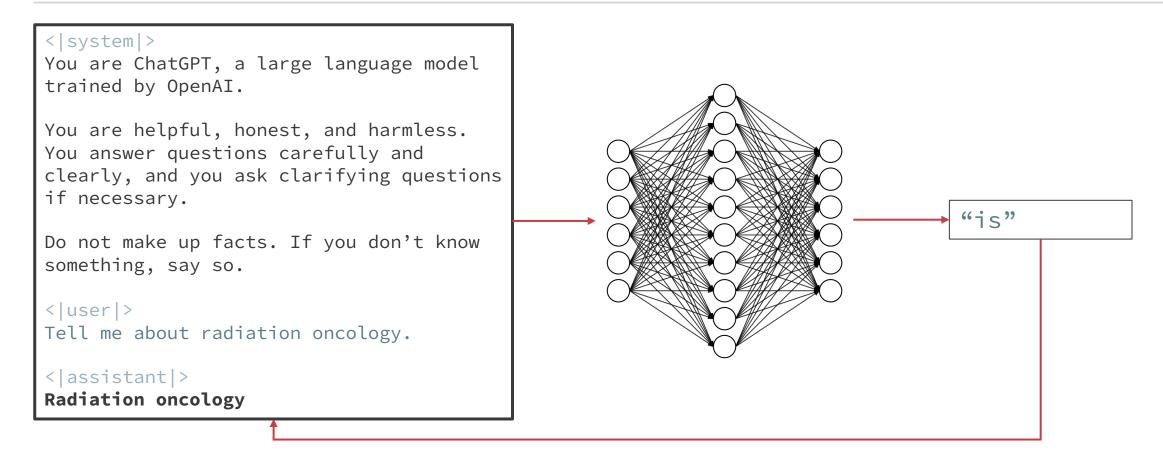
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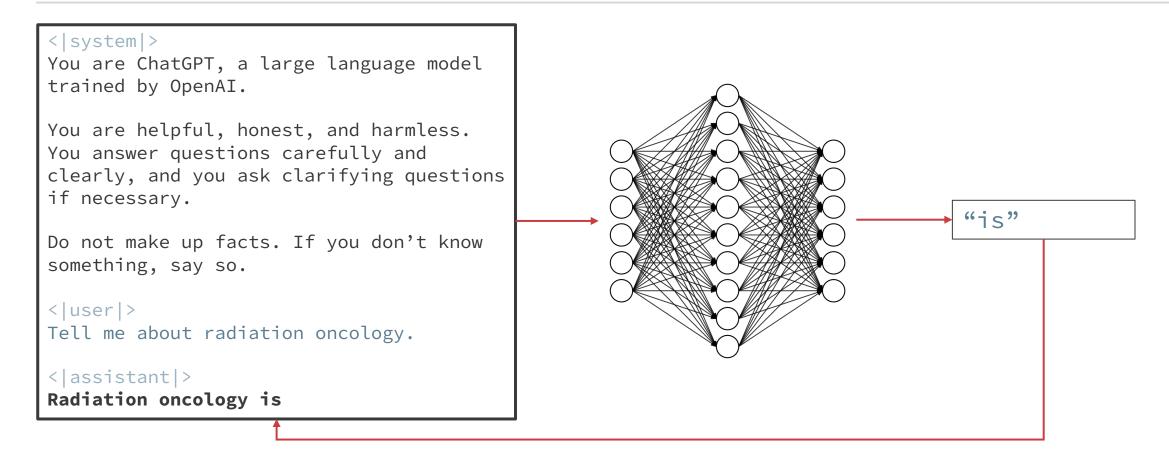
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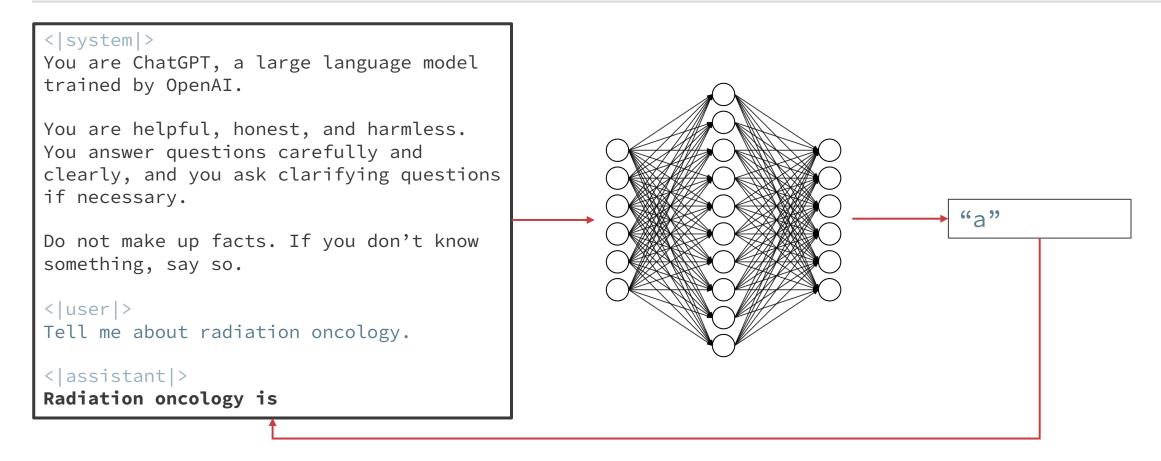
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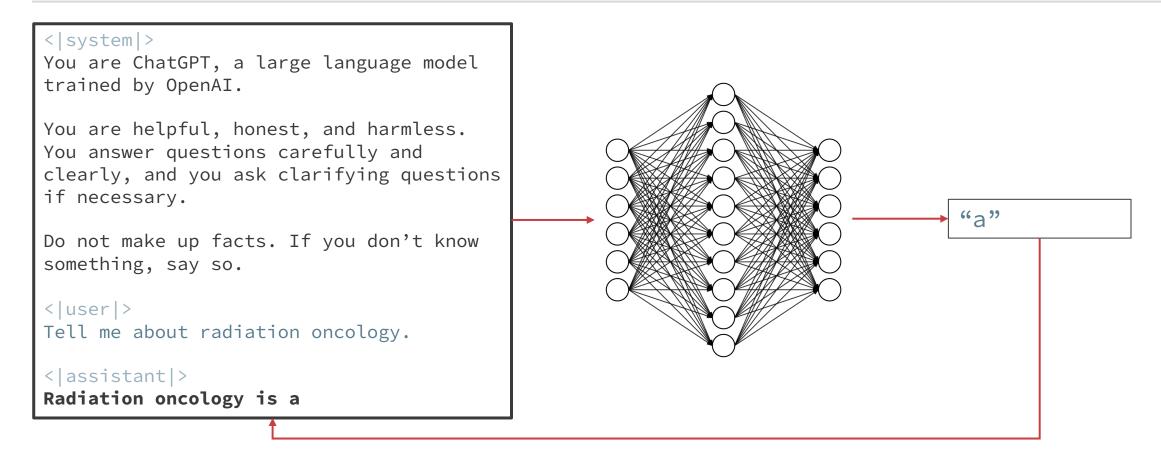
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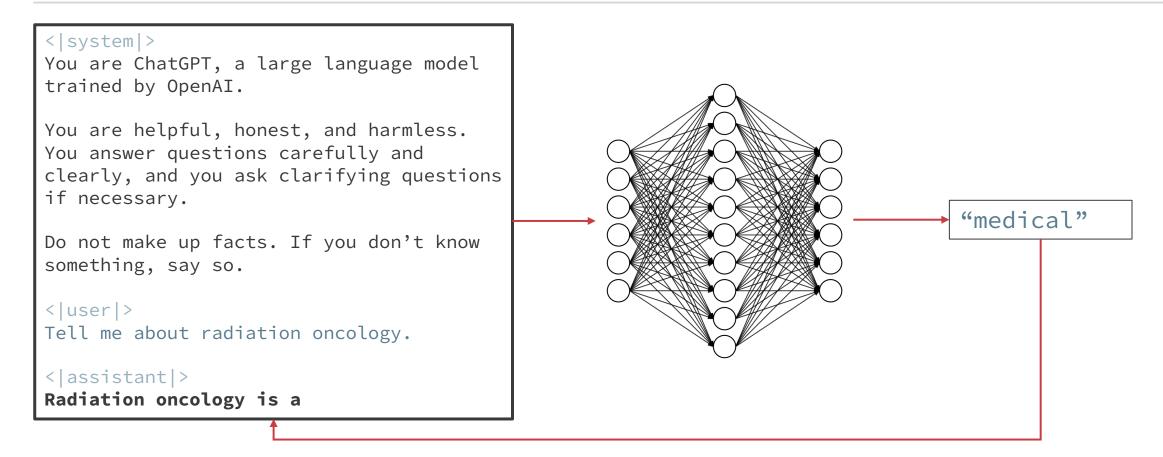
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Full message extracted and sent back to your computer.

<|system|>
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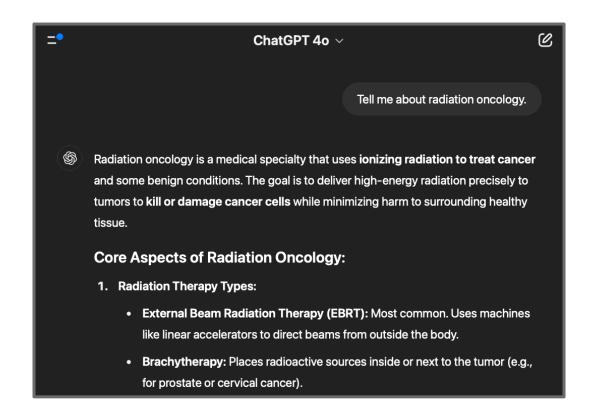
Do not make up facts. If you don't know something, say so.

<|user|>
Tell me about radiation oncology.

<|assistant|>

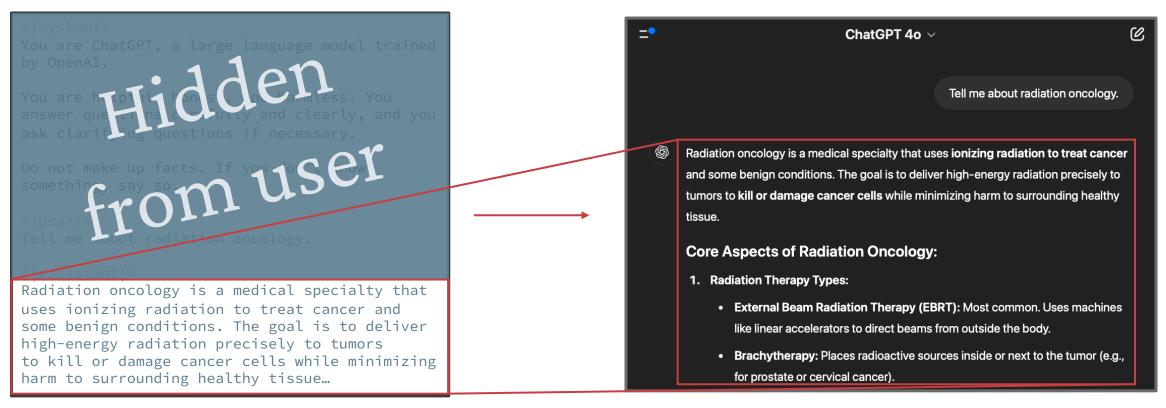
Radiation oncology is a medical specialty that uses ionizing radiation to treat cancer and some benign conditions. The goal is to deliver high-energy radiation precisely to tumors to kill or damage cancer cells while minimizing harm to surrounding healthy tissue...





Your computer

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Your computer

What happens when you reply?

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<|user|>
Great! Now tell me the benefits of proton therapy.
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What happens when you reply?

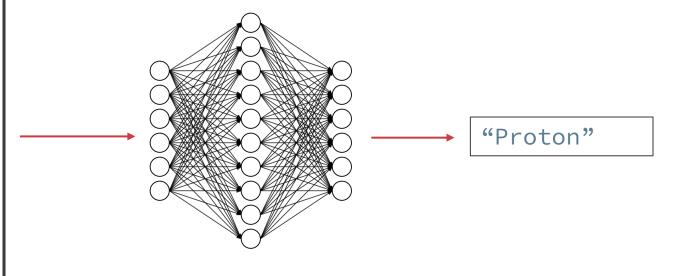
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Feed back into neural network in same way.

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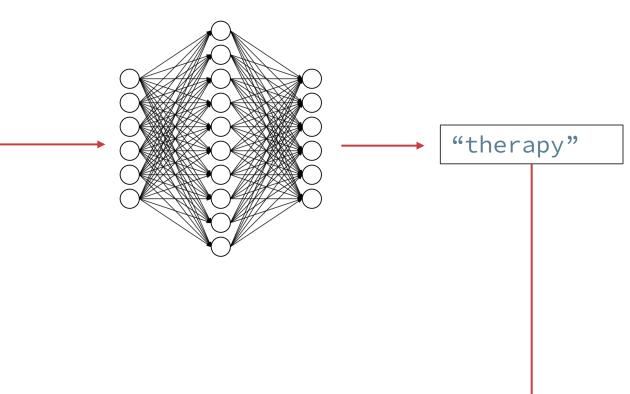
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                                                                                                                   "has"
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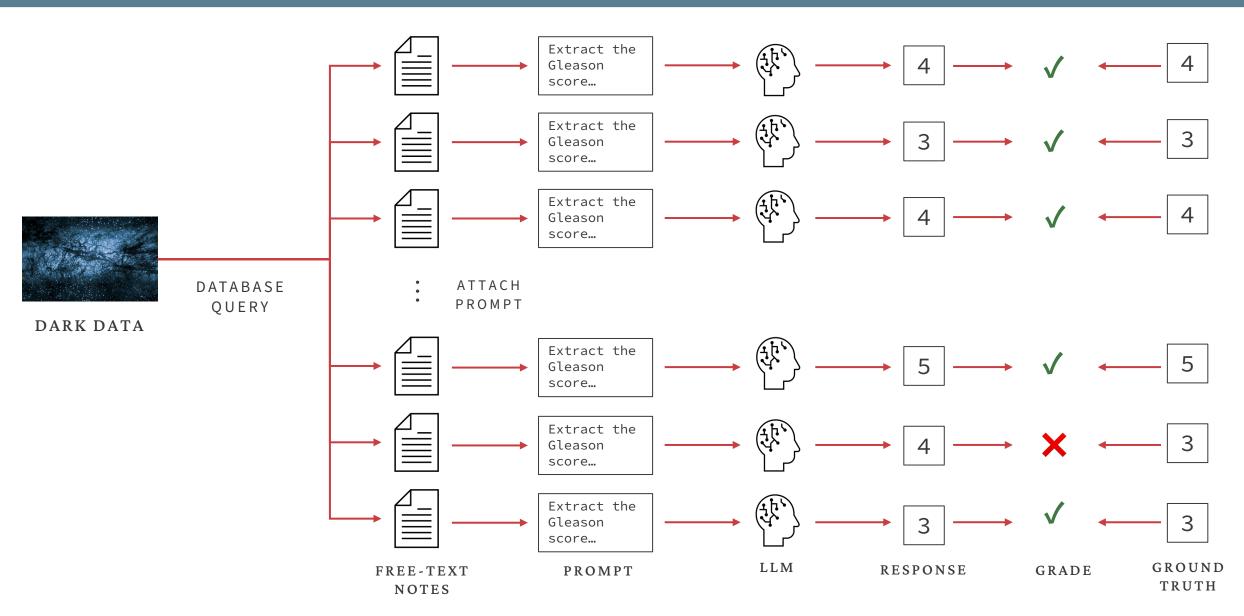
SUPERVISED LEARNING

Making things systematic

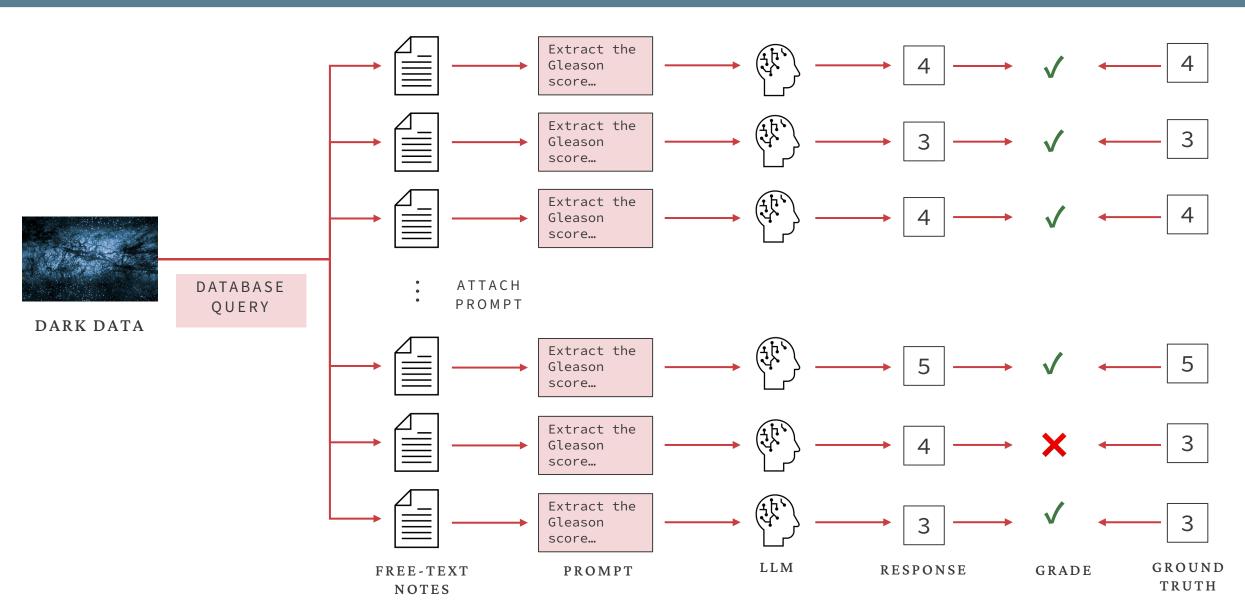
LEVEL ZERO:

- 1. Copy clinical notes into ChatGPT/Gemini (PHI-safe version).
- 2. Ask: "Please extract the Gleason Score," or whatever comes to mind.
- 3. Continue conversation for a while, hope for the best.
- This *can* work—if you're lucky.
- FAR BETTER: systematically *quantify* accuracy and *iterate*.
 - 1. Curate a gold-standard, labelled dataset of ~100 pairs of: (CLINICAL NOTE, EXTRACTED VARIABLE)
 - 2. Define a pipeline that retrieves clinical notes from a database.
 - 3. Copy clinical notes into ChatGPT/Gemini with a prompt to extract the variable.
 - 4. Compute accuracy of the extraction by comparing against gold-standard dataset.
 - 5. Iterate on the pipeline/prompt and return to step 1.

LLMs as input-output machines



LLMs as input-output machines



Full supervised learning paradigm

Recipe for improving input-output machines:

- 1. Curate a gold-standard, labelled dataset.
- 2. Randomly split into three subsets:
 - I. TRAIN
 - II. VALIDATION
 - III. TEST
- 3. Use the TRAIN data to optimize the prompt (more on that later).
- 4. Use the VALIDATION data to adjust "hyperparameters" of the optimization method (*advanced—more on that later*).
- 5. Use the TEST data to estimate how accurate the LLM extraction is.

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PROMPTING LLMS

Prompting

• If accuracy is low, the most worthwhile thing to do is optimize the prompt.

PROMPTING:

Writing effective instructions for an LLM so that it consistently generates content that meets your requirements.

Basic principles:

- Be specific.
- · Include all relevant information.
- Remove irrelevant information.
- Note which version of ChatGPT/Gemini/Claude you are using.

Prompting best practices

- Be specific:
 - DO: Extract the secondary Gleason score.
 - DON'T: Extract the Gleason score.
- *Give context*:
 - DO: This is a pathology report for a prostate biopsy of a patient who is about to undergo radiation therapy. The secondary Gleason score should be between 3 and 5. Extract the Gleason score.
- Provide examples and reasoning:
 - DO: For example, if the note contains the line "gleason 4+3", this means the secondary Gleason score is 3, as the secondary score is usually listed as the second in a pair.

Levels of prompt optimization

LEVEL ZERO: Write simple instructions, hope for the best.

LEVEL ONE: Follow prompting best-practices.

LEVEL TWO: Systematically measure accuracy, manually inspect errors,

improve prompt, iterate.

LEVEL THREE: Use a tool that automatically improves prompt using LLMs:

- PromptWizard
- TextGrad

Levels of prompt optimization

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LEVEL ONE: Follow prompting best-practices.

LEVEL TWO: Systematically measure accuracy, manually inspect errors,

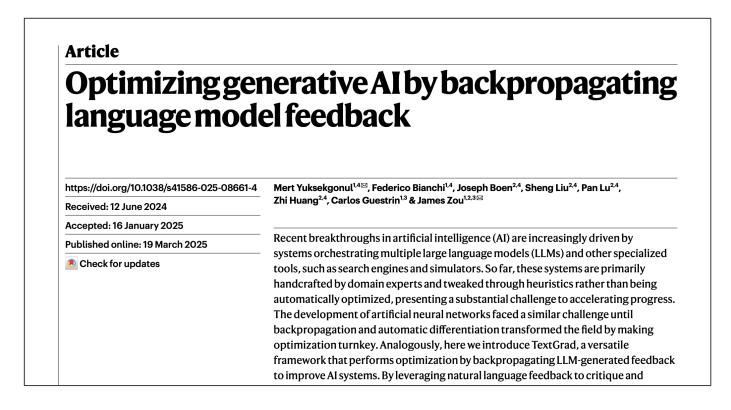
improve prompt, iterate.

LEVEL THREE: Use a tool that automatically improves prompt using LLMs:

- PromptWizard
- TextGrad

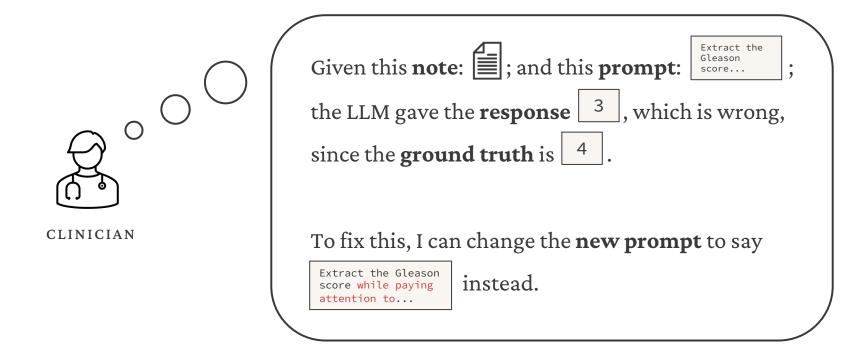
Prompt optimization with TextGrad

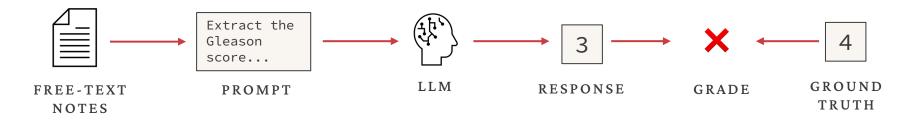
TextGrad is a framework for using LLMs to optimize prompts:



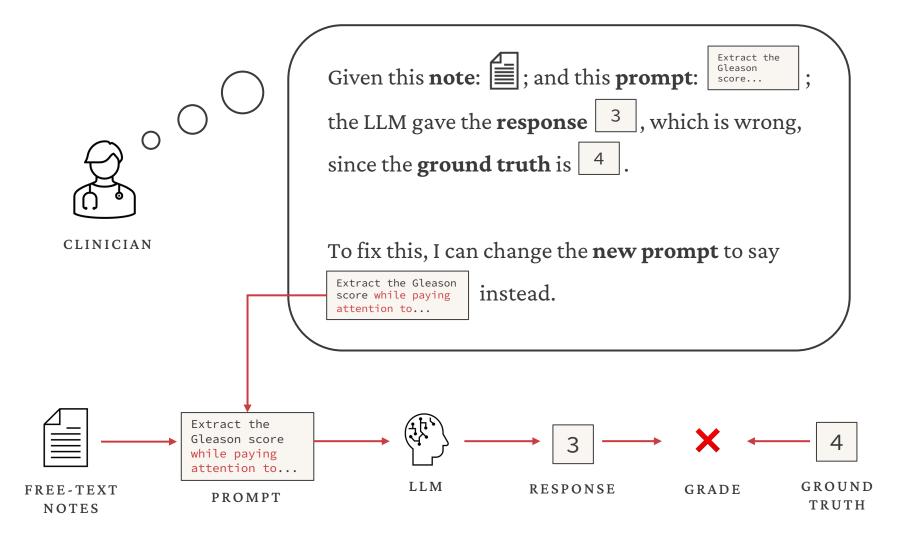
Yuksekgonul, M., Bianchi, F., Boen, J. *et al.* Optimizing generative AI by backpropagating language model feedback. *Nature* **639**, 609–616 (2025). https://doi.org/10.1038/s41586-025-08661-4

LEVEL TWO: Measure accuracy, inspect errors, improve prompt, iterate.



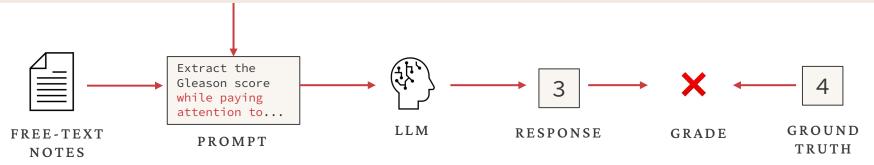


LEVEL TWO: Measure accuracy, inspect errors, improve prompt, iterate.

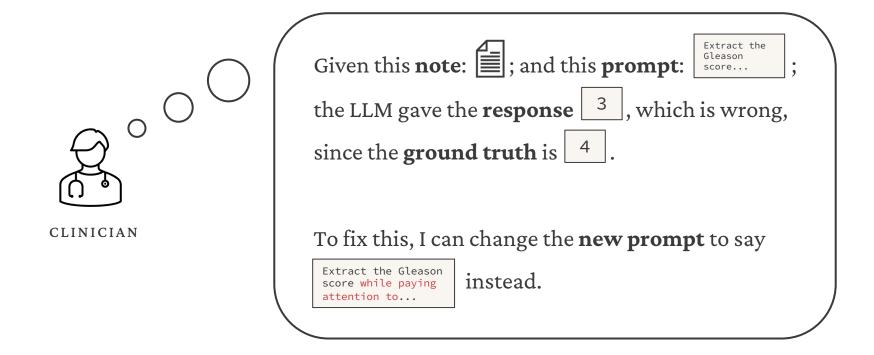


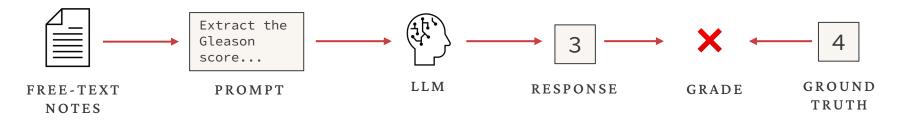
LEVEL TWO: Measure accuracy, inspect errors, improve prompt, iterate.

- 1. Repeat for every error case in the train set.
- 2. Go over entire train set again, since fixing some errors may introduce new ones.
- Repeat 1–2 until prompt "converges".



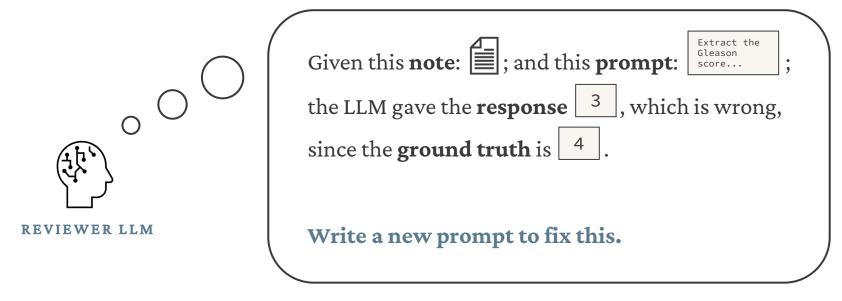
LEVEL THREE: Replace the data reviewer with an LLM.



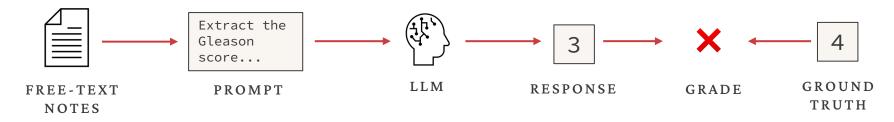


TextGrad idea

LEVEL THREE: Replace the data reviewer with an LLM.



PROMPT FOR REVIEWER LLM



TextGrad idea

LEVEL THREE: Replace the data reviewer with an LLM.

Advantages:

- LLM never gets tired of data review.
- Can run hundreds of iterations of prompt refinement, checking thousands of answers.
- Our experience:
 - Can outperform ~1 week of continuous manual clinician prompt optimization.

FREE-TEXT NOTES PROMPT

LLM

RESPONSE

GRADE

GROUND TRUTH

Roadmap

- 1. Why AI for Clinical Notes?
- 2. Large Language Models 101
- 3. Supervised Learning
- 4. Prompting LLMs
- 5. The Needle in a Haystack

Roadmap

- 1. Why AI for Clinical Notes?
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THE NEEDLE IN A HAYSTACK

Care journey can generate hundreds of notes



Care journey can generate hundreds of notes

UROLOGY





Some questions depend on understanding entire timeline:

- Which patients had a recurrence?
- How long between initial treatment and recurrence?

ONCOLOGY





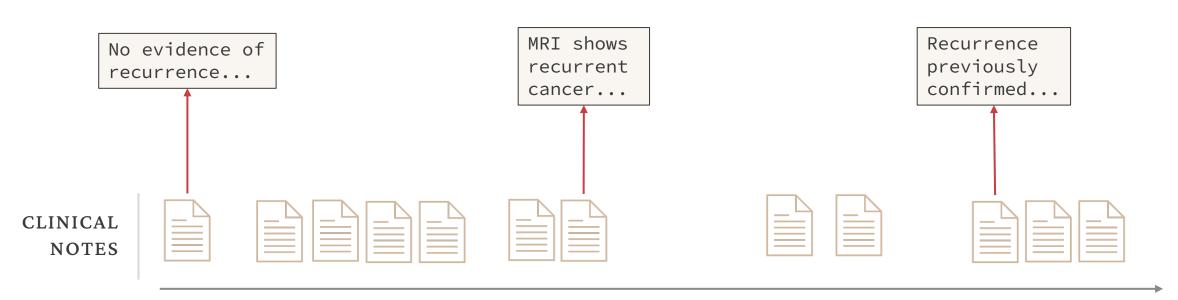




The needle in a haystack problem

- LLM performance tends to degrade with longer inputs.
- Often with clinical notes, only small fraction relevant to answer the query: the needle in a haystack.

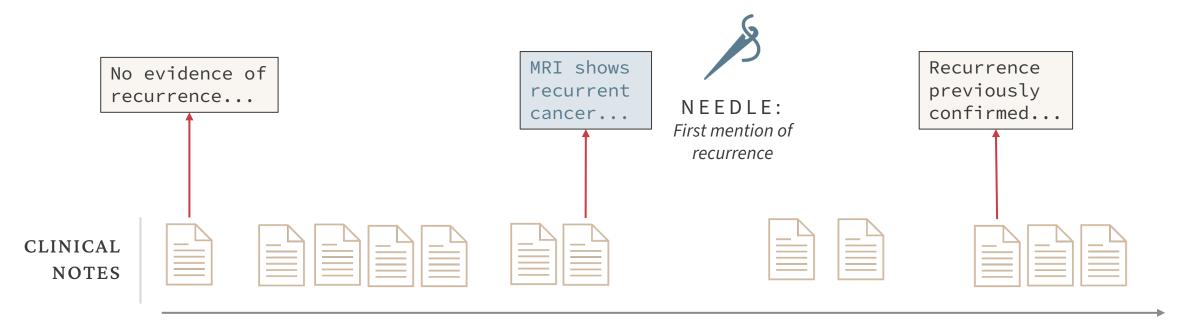
EXAMPLE: RECURRENCE



The needle in a haystack problem

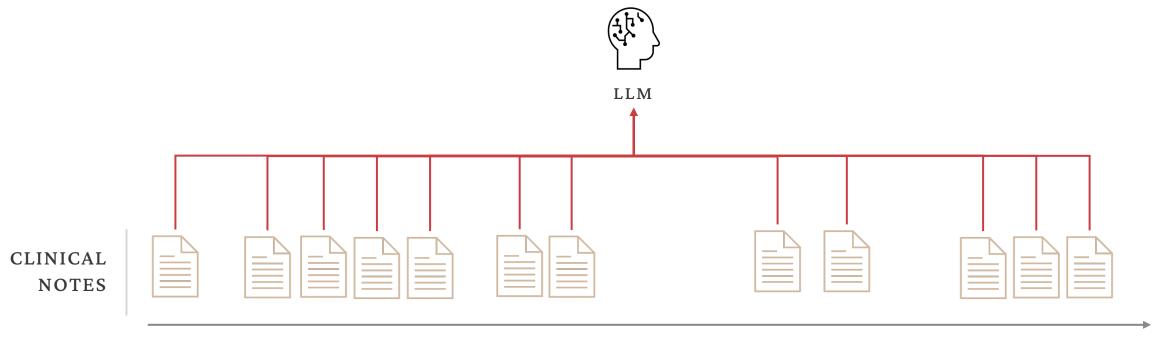
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EXAMPLE: RECURRENCE



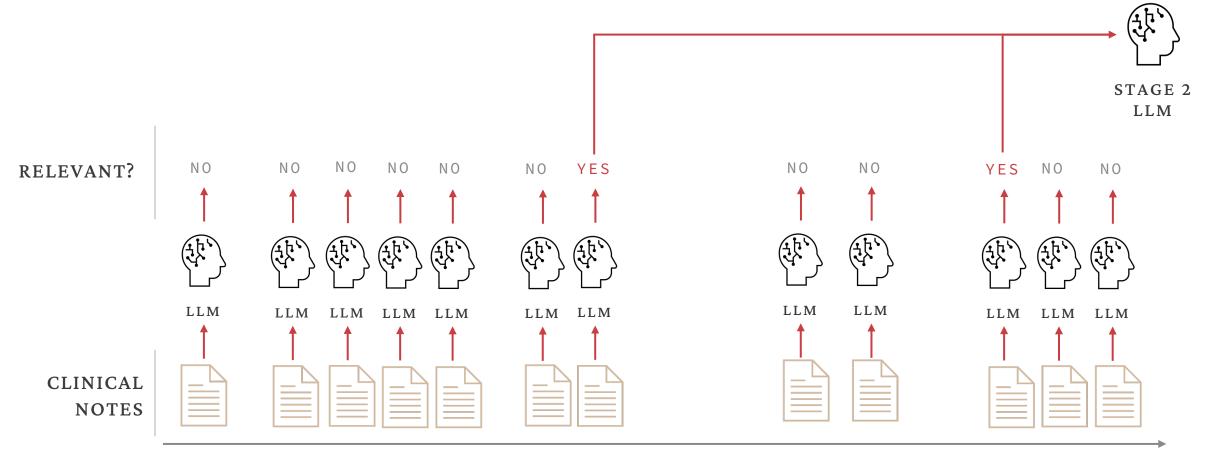
The needle in a haystack problem

- NAÏVE APPROACH: Copy all notes into single prompt, ask LLM to find date of first mention of recurrence, if any.
 - Accuracy likely low—needle in a haystack.
 - Expensive/slow—extremely long prompt.



Two-stage approach

- Stage 1: Cheap, fast LLM processes each note in parallel, and flags relevant notes.
- Stage 2: Relevant notes only read by more advanced LLM. BONUS: get references.



Two-stage approach

- Stage 1: Cheap, fast LLM processes each note in parallel, and flags relevant notes.
- Stage 2: Relevant notes only read by more advanced LLM. BONUS: get references.

Our experience:

- 98% accuracy determining which patients had recurrence.
- Up to hundreds of clinical notes read per patient.
- Approx. \$0.20 per patient.

CLINICAL











Recap

- 1. LLMs can turn untapped dark data into actionable, structured data.
- Optimize the prompt.
 - Systematically track accuracy of data extraction.
 - Consider automatic optimizers.
- 3. Beware the needle in a haystack problem.
 - Consider a multi-stage approach.

Thanks for listening!

QUESTIONS & ANSWERS